

# Administrative Benefits

Providing a great TV service shouldn't be stressful.

Seamless security, support, and maintenance of your Philo Edu system is our top priority.



## Turnkey Support & Service



#### Simple Installation

All hardware is installed within your campus data center by a Philo-certified technician.



Remote Monitoring & Management Our Network Operations Center in California monitors the status of your deployment.



Marketing & Engagement

Philo provides a full suite of marketing and promotional materials for your school.



#### **On-Site Hardware Support**

Philo-certified technicians are available any day for hardware maintenance or parts replacement.



### Online Support

Viewers can access Help Center resources and submit support requests at support.philo.com.



Direct Contact with Engineering

Work directly with an account manager and have constant NOC access for emergencies.